

Opening of passport online appointment slots

Written by Department of Foreign Affairs
Wednesday, 16 May 2018 18:32

Beginning on May 2, 2018, and everyday thereafter, the Department of Foreign Affairs will open passport online appointment slots for July to September 2018 for Consular Offices in the Philippines WITH THE EXCEPTION OF DFA Aseana in Parañaque City.

The pilot testing of ePayment in DFA Aseana is in the final stages.

Once finalized — and we hope this to materialize very soon — ePayment will be fully implemented in all Consular Offices beginning with DFA Aseana.

The pilot tests have shown promising results.

Show up rates have risen to 95 percent and above, minimizing the number of slots wasted through non-appearance.

There are no bogus appointments as applicants now have to pay before an appointment is confirmed.

The time applicants spend at DFA has been reduced considerably, with ePayment decreasing the usual processing time.

The DFA seeks the public's understanding and cooperation as we continue to implement measures to improve our passporting services and increase our capacity to serve applicants.

The DFA reminds the public that OFWs, senior citizens, persons with disability, solo parents, minors 7 years old and below and those with emergency and urgent travels may apply for or renew their passports at any Consular Office, INCLUDING DFA Aseana without an online appointment.

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Passport, authentication, & other consular inquiries, please call 556 0000; 234 3488.

DFA Home Office: (02) 834-3000; (02) 834-4000.